

When I recently recieved my SBC/Ameritech, there was, along with my usual monthly local telephone charges, a charge of \$43.90 from a company called "Integretel". When I called the 800 # next to this charge and inquired what this was about, I was told that I had been charged for some 900# calls directly from my computer while I was logged on to the internet one evening. I looked at the date and time they listed on the bill, and concluded that it was I that was using the computer at this time. Actually, I'm the only one that ever uses this PC. I told them that these charges were absolutely NOT consented to or solicited on my behalf in any way. The "customer reps" that I talked to were rude and curt, and one even went so far as to actually tell me, "sir, please shut up" when I was trying to explain that I had not consented to the charges they were pushing. After getting nowhere with this seedy "Integretel" company, I called SBC, who were very polite, and understanding and even told me that they would not pay this bogus, unsolicited charge either. They advised me to go ahead and pay my normal monthly local charges, and try to work this other matter out. After doing some web-surfing, I find that "integretel" has been ripping a lot of people off. The website "ripoffreport.com" advised to make a complaint to the FCC, so here it is. Sorry if it is long. I know it says to make a brief comment, but I had to make my point. Please inspect this company. Get them off our PC's and off of our phone bills! Thank you!